NHS Highland



Meeting: Highland Health and Social Care

Committee

Meeting date: 6 November 2024

Title: Vaccination Improvement

Responsible Executive/Non-Executive: Tim Allison, Director of Public Health & Policy

Pamela Stott, Chief Officer HHSCP

Report Author: Tim Allison, Director of Public Health & Policy

1 Purpose

This is presented to the Committee for:

Awareness

This report relates to a:

- 5 Year Strategy, Together We Care, with you, for you.
- Government policy/directive

This report will align to the following NHS Scotland quality ambition(s):

Safe, Effective and Person Centred

This report relates to the following Strategic Outcome(s)

Start Well	Χ	Thrive Well	Χ	Stay Well	Anchor Well	
Grow Well		Listen Well		Nurture Well	Plan Well	
Care Well		Live Well		Respond Well	Treat Well	
Journey		Age Well	Χ	End Well	Value Well	
Well						
Perform well	Χ	Progress well				

2 Report summary

2.1 Situation

A report on vaccination was submitted to the committee in September 2024. Members requested further details about the programmes, performance and development of the model for delivery including the options appraisal for delivery of vaccination within general practice. This paper is intended to provide an update and further information.

2.2 Background

There have been three main approaches for improvement within Highland HSCP:

- Response to the peer review from Public Health Scotland for NHS Highland, acting as a critical friend, together with response to the serious adverse event
- Response to the escalation to level 2 of Scottish Government's performance framework
- Development of a new delivery model within Highland HSCP with the potential for a more local service including the potential for general practice delivery

2.3 Assessment

2.3.1 Vaccination Improvement Group

Following the peer review from Public Health Scotland and the Incident Management Team set up in connection with the serious adverse event, a Vaccination Improvement Group was convened. It now meets fortnightly chaired by Pamela Stott and reports to the Executive Directors Group. A detailed action plan has been drawn up with the support of Planning and Performance and this is reviewed at each meeting. In addition, individual meetings have been held with each of the main action leads to review performance.

Implementation of the action plan is progressing well in most areas, although some actions relating to appointment systems are on hold and need to wait for a decision to be made on the delivery model, since different systems would be in use with board delivery or practice delivery. In addition, there is one action that remains red rated, although some progress is being made:

Action 1.10: Appropriate access for tetanus delivered in general practice.

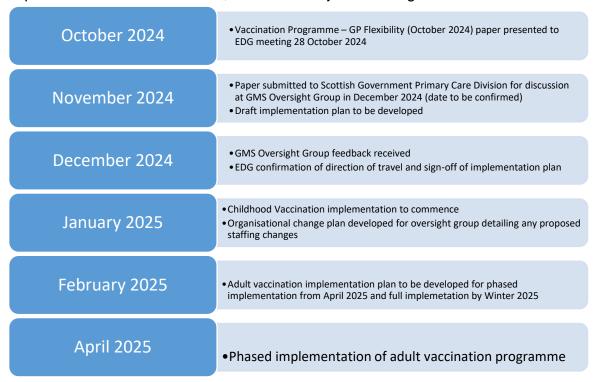
2.3.2 Scottish Government Escalation

Vaccination Performance was escalated to level 2 of the Scottish Government framework from November 2023. There have been monthly formal meetings and more frequent informal meetings, and a performance plan has been implemented.

There has been positive progress with the overall approach to performance and the number of complaints has decreased. Some issues which are also highlighted elsewhere still require improvement including MMR vaccination uptake and arrangements for tetanus. A pathway for de-escalation of performance has been set out.

2.3.3 Delivery Model and Options Appraisal

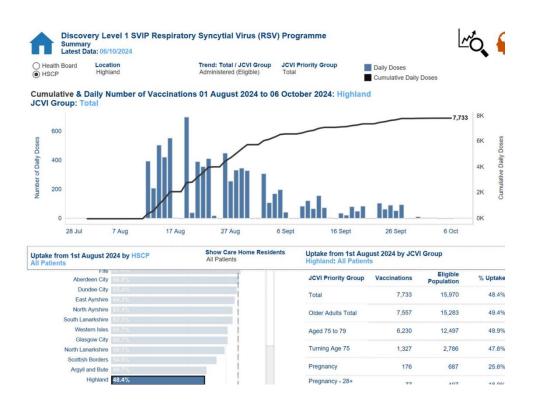
Considerable work has been undertaken to develop an options appraisal for the most effective delivery of vaccination within the Highland HSCP area. A short life working group was convened, and general practices were surveyed to gather information on their position on delivering vaccination. A population survey was undertaken, and current board delivery was reviewed. A paper was taken to Executive Directors Group on 28 October and recommendations have been developed for submission to Scottish Government. An indicative timetable for implementation is shown below, but this is subject to change.

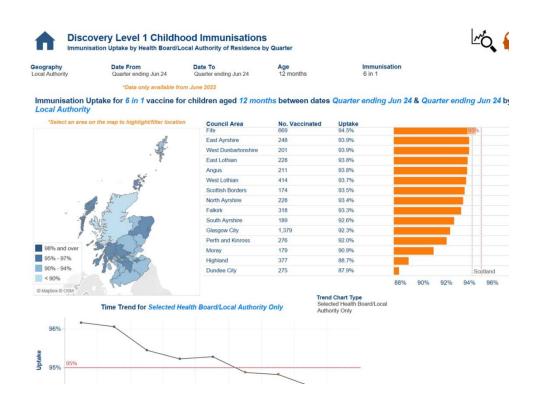


2.3.4 Current Performance

Charts showing recent vaccination performance are presented below both as a means of reporting on performance and to give assurance of the level of reporting that is being fed into the Vaccination Improvement Group and Vaccination Strategy Group. Childhood vaccination figures remain a cause for concern and uptake for Respiratory Syncytial Virus vaccine was lower than for the rest of Scotland. However, early performance for COVID and Influenza vaccination is

more positive and changes in the programme as a result of the improvement plan should result in improved performance.





Vaccination Assurance Process (HHSCP)

Quarter:	Q3 2023-24	Q4 2023-34	Q4 Relative	Q1 202425	Q1 Relative	Q2 202425	Q2 Relative
	(Baseline)	(Jan-Mar)	to Baseline	(Apr-Jun)	to Baseline	(Jul only)	to Baseline
Data available:	End May	End May	End May	End Aug 2024	End Aug 2024	End Nov	End Nov
	2024	2024	2024			2024	2024
6-in-1 doses administered by 12 weeks	84.4%	85.5%	1.1%	92.6%	8.2%	89.8%	5.4%
6-in-1 doses administered by 24 weeks	95.5%	96.5%	1.0%	95.5%	0.0%	94.2%	-1.3%
MMR 1st doses administered by 13							
months	52.2%	57.7%	5.5%	67.9%	15.7%	73.4%	21.2%
MMR 1st doses administered by 16							
months	76.9%	84.6%	7.7%	82.9%	6.0%	82.5%	5.6%
MMR 2nd doses administered by 3 years 5							
months	37.4%	41.3%	4.0%	51.0%	13.6%	53.2%	15.8%
MMR 2nd doses administered by 3 years 8							
months	72.2%	76.9%	4.6%	68.2%	-4.0%	72.1%	-0.1%

Area (Please note these figures are based on Jul 2024)	6in1	MMR	MMR2 3y8m
	24w	1 16m	
HHCSP Badenoch and Strathspey	80%	92%	75%
HHCSP Caithness	100%	90%	64%
HHCSP East Ross	100%	64%	79%
HHCSP Inverness	92%	84%	71%
HHCSP Lochaber	100%	50%	78%
HHCSP Mid Ross	90%	78%	63%
HHCSP Nairn	100%	100%	60%
HHCSP SLWR	88%	90%	92%
HHCSP Sutherland	100%	100%	80%
HHCSP Total	94%	82%	72%



Discovery Level 1 SVIP COVID-19 & Flu Programme Uptake: Winter 2024 Latest Data: 06-Oct-2024

Programme COVID-19





Programme: COVID-19 Selected Location: Highland Priority Group: Total Methodology: Performance View: Health & Social Care Partnership

View Health & Social Care Partnership

JCVI Priority Group Total

8 Oct

6 Oct





14 Sept 16 Sept

20 Sept

22 Sept

18 Sept

24 Sept

Notes
For seasonal methodology and cohort sources please see the <u>supporting metadata</u>
Vaccination data are extracted from the National Clinical Data Store (NCDS). Vaccination uptake is based on the current living Scottish population.
Health Board breakdowns are based on the individual's residential address, not where the vaccination was delivered.
The denominator is based on the eligible populations that Public Health Scotland hold accurate data for. For some populations such as unpaid carers there is no national data source available. Therefore, the denominator used in estimating uptake % will not match the overall total administered vaccines.

28 Sept

30 Sept

2 Oct

4 Oct

26 Sept

2.4 Proposed level of Assurance

This report proposes the following level of assurance:

Substantial		Moderate	
Limited	Χ	None	

Comment on the level of assurance

There remains a need to ensure that a robust model for vaccination delivery is in place. While progress is being made, there will need to be further assurance that the level of performance is improving before moderate assurance can be reached.

3 Impact Analysis

3.1 Quality/ Patient Care

Delivering a good quality and accessible vaccination service is important. Patient and public experience and feedback needs to be a major driver of the improved service.

3.2 Workforce

Recruitment and retention of staff is continuing to be a challenge especially in Highland and further plans for delivery models need to address this, engaging with staff. It is also important to have good measures of staff satisfaction.

3.3 Financial

Financial considerations were undertaken as part of the options appraisal process but delivering existing and new vaccination programmes within the current budget is challenging.

3.4 Risk Assessment/Management

The main risks for delivery of the programme relate have been identified through consideration of the recommendations of the peer review and include risks relating to leadership, workforce, systems and service model.

3.5 Data Protection

There are no new data protection issues connected with this work.

3.6 Equality and Diversity, including health inequalities

The work to implement vaccination programmes has sought to address issues of isolation and to provide an equitable service across NHS Highland. Further work will be needed to promote uptake and reduce inequalities.

3.7 Other impacts

None

3.8 Communication, involvement, engagement and consultation

Discussions have been undertaken with various stakeholders since the start of delivery of vaccination programmes and there is active communication with Scottish Government, GPs and with politicians

3.9 Route to the Meeting

This paper is based on discussions with NHS Highland staff, Public Health Scotland staff and Scottish Government escalation meetings.

4 Recommendation

Members are asked to consider and discuss the issues raised in this paper.