

**Meeting:** Highland Health and Social Care Committee

**Meeting date:** 6 November 2024

**Title:** Highland Health and Social Care Partnership - Integrated Performance and Quality Report (IPQR)

**Responsible Executive/Non-Executive:** Pamela Stott, Chief Officer, HHSCP (Highland Health and Social Care Partnership)

**Report Author:** Sammy Clark, Performance Manager, Strategy & Transformation

## 1 Purpose

**This is presented to the Committee for:**

Assurance

**This report relates to a:**

Annual Delivery Plan

**This aligns to the following NHS Scotland quality ambition(s):**

Safe, Effective and Person Centred

**This report relates to the following Strategic Outcome(s)**

Start Well		Thrive Well		Stay Well		Anchor Well	
Grow Well		Listen Well		Nurture Well		Plan Well	
Care Well	X	Live Well	X	Respond Well	X	Treat Well	X
Journey Well		Age Well		End Well		Value Well	
Perform Well		Progress Well					

## 2 Report summary

The HHSCP Integrated Performance & Quality Report (IPQR) is a set of performance indicators used to monitor progress and evidence the effectiveness of the services that HHSCP provides aligned to the Annual Delivery Plan.

A subset of these indicators will then be incorporated in the Board IPQR.

### 2.1 Situation

To standardise the production and interpretation, a common format is presented to committee which has been aligned to the Clinical and Care Governance Committee and the Finance, Resources and Performance Committee. Within this version the HHSCP IPQR has been updated to include some additional metrics and narrative aligned to the Annual Delivery Plan summarising current performance position, plans, and mitigations to improve/sustain performance and the anticipated impact these plans will have on performance once achieved. It is acknowledged that further work is required on targets and trajectories within some of the key areas.

It is intended for this developing report to be more inclusive of the wider Health and Social Care Partnership requirements and to further develop indicators with the Community Services Directorate, Adult Social Care Leadership Team and members that align to the current strategy and delivery objectives.

The health and wellbeing indicators will be included at appropriate times along with consideration of the approved joint strategic plan indicators.

### 2.2 Background

The IPQR for HHSCP has been discussed at previous development sessions where the format of the report and indicators were agreed.

### 2.3 Assessment

As per **Appendix 1**.

### 2.4 Proposed level of Assurance

This report proposes the following level of assurance:

Substantial	<input type="checkbox"/>	Moderate	<input type="checkbox"/>
Limited	<input checked="" type="checkbox"/>	None	<input type="checkbox"/>

Given the ongoing challenges with the access to social care, delayed discharges and access for our population limited assurance is offered today.

### **3 Impact Analysis**

#### **3.1 Quality / Patient Care**

IPQR provides a summary of agreed performance indicators across the Health and Social Care system.

#### **3.2 Workforce**

IPQR gives a summary of our related performance indicators affecting staff employed by NHS Highland and our external care providers.

#### **3.3 Financial**

The financial summary is not included in this report.

#### **3.4 Risk Assessment/Management**

The information contained in this IPQR is managed operationally and overseen through the appropriate groups and Governance Committees

#### **3.5 Data Protection**

This report does not involve personally identifiable information.

#### **3.6 Equality and Diversity, including health inequalities**

No equality or diversity issues identified.

#### **3.7 Other impacts**

None.

#### **3.8 Communication, involvement, engagement, and consultation**

This is a publicly available document.

#### **3.9 Route to the Meeting**

This report has been considered at the HHSCP previously and is now a standing agenda item.

### **4 Recommendation**

The Health and Social Care Committee and committee are asked to:

- Consider and review the performance identifying any areas requiring further improvement and in turn assurance of progress for future reports.
- To accept limited assurance and to note the continued and sustained stressors facing both NHS and commissioned care services.
- Consider any further indicators that are required to support the assurance for the Highland Health and Social Care Partnership

## **4.1 List of appendices**

The following appendices are included with this report:

- **HHSCP IPQR Performance Report, November 2024**