

SLR Recommendations Implementation Plan

September 2024



Progress Since Last Meeting

Urgent Care Model commenced 16th August

Extended ANP hours

Recruitment and retention group – further progress

Continued recruitment for ward and advanced practitioner team

Ongoing support, training and development of staff

Liaison with estates team regarding signage

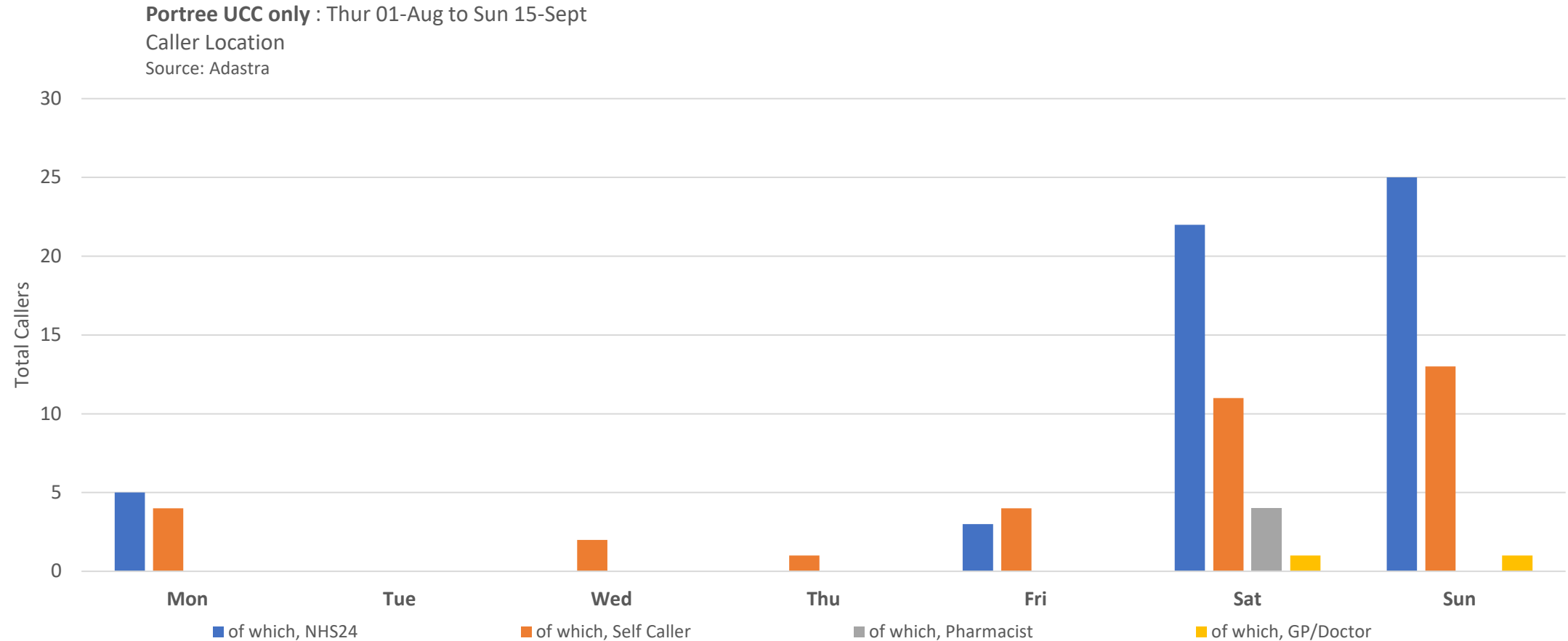
NHS24 dialogue regarding foreign mobiles

Ongoing engagement with SAS and GP practice

New dates being set for communication group

SLR Steering group, District Planning Group – considering future governance

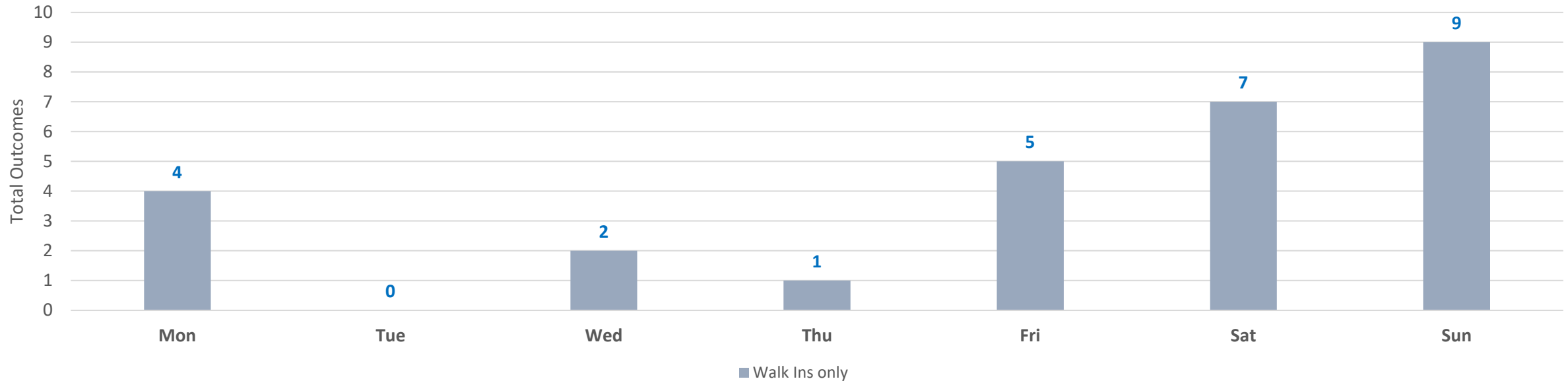
Portree Urgent Care Centre – 1st August – 15th September



Self-Presentation – 1st August – 15th September

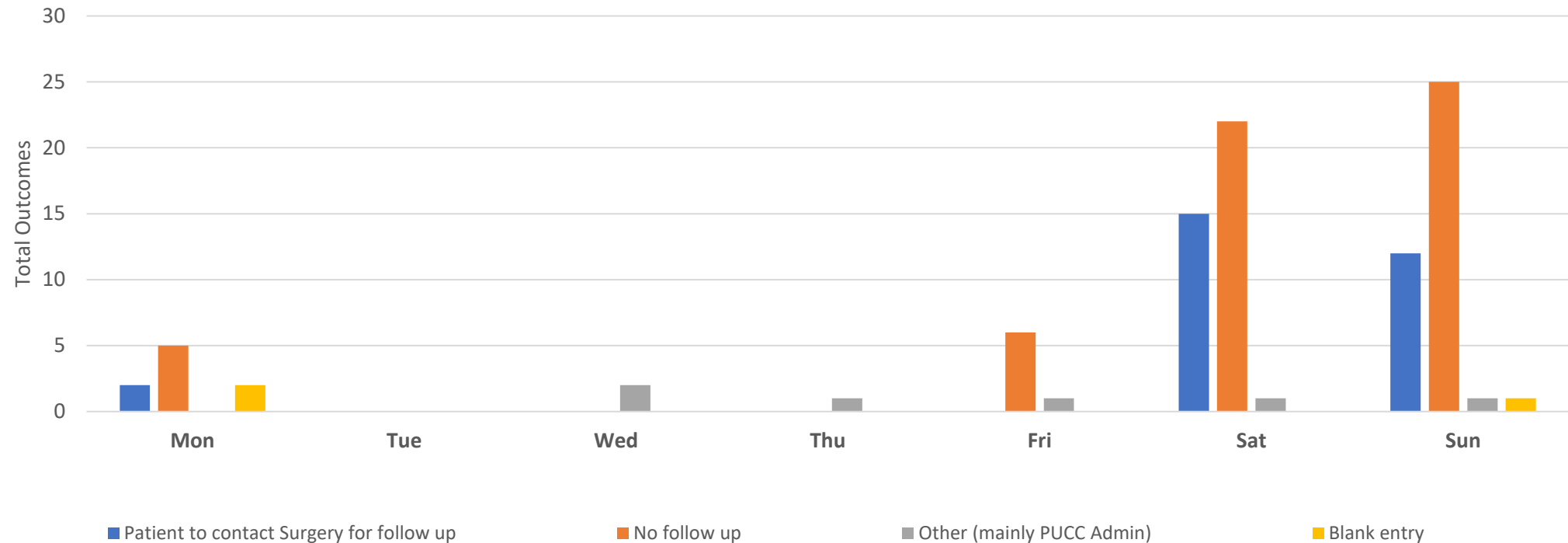


Portree UCC only : Thur 01-Aug to Sun 15-Sept
ED/MIU Walk Ins
Source: Adastr



Portree Urgent Care Centre – Outcome of appointment

Portree UCC only : Thur 01-Aug to Sun 15-Sept
Outcome for the caller / patient
Source: Adastr



Home visits in north Skye

Monthly Home Visit Case Types in Portree only																		
	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	TOTAL
Home Visit	10	6	3	4	2	10	4	2	3	4	4	2	3	6	4	3	9	79
Daytime 8.00am to 6.00pm	10	6	3	3	2	8	2	2	3	4	4	2	1	6	4	3	8	71
Evening 6.00pm to midnight	0	0	0	1	0	2	1	0	0	0	0	0	1	0	0	0	1	6
Midnight to 8.00am	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	2

Where to find the right help



North Skye



- Suspected heart attack or stroke
- Breathing difficulties
- Severe bleeding
- Suspected broken bones and fractures

999 or A&E

Broadford Hospital
IV49 9AA
Open 24/7



NHS 24's health information service includes self-help guides for a range of common conditions. When your GP and local pharmacy are closed and you are too ill to wait, call 111.

NHS 24 / 111

Open 24/7
Dial 111



- Coughs and colds / Sore throat
- Diarrhoea or constipation
- Indigestion
- Aches and pains
- Help if you run out of your repeat prescription

Pharmacist

Boots - Portree
9am-5.30pm Mon-Sat
Sun - Closed
01478 612100



- Breathing Space **0800 83 85 87** breathingspace.scot
- Samaritans 116 123 www.samaritans.org
- Call 111 - NHS 24 have dedicated Mental Health Nurses available to provide support

Breathing

Space

Mental Well-being



- Tooth pain
- Swelling to your mouth
- Painful or bleeding gums
- Injury to your mouth
- Advice on oral hygiene

Dentist

Emergency Dental line 08001412362
Portree Dentist 01478 614 218
Dunvegan 01470 521 774



A range of clinicians, including doctors and nurses to help you with both physical and mental health issues

GP Surgery

Portree 01478 612 013
Dunvegan 01470 521 203
Carbost 01478 640202



- Red or sticky eye
- Pain in or around your eye
- Blurred or reduced vision
- Flashes and floaters

Portree Optometrist

9am-5.30pm (Closed for lunch 1-2)
Phone to book
01478 612 644



For when your GP and local pharmacy are closed and you are too ill to wait, call 111 to access.
Cuts and minor burns
Sprains and strains

Portree Urgent Care

By appointment
Dial 111