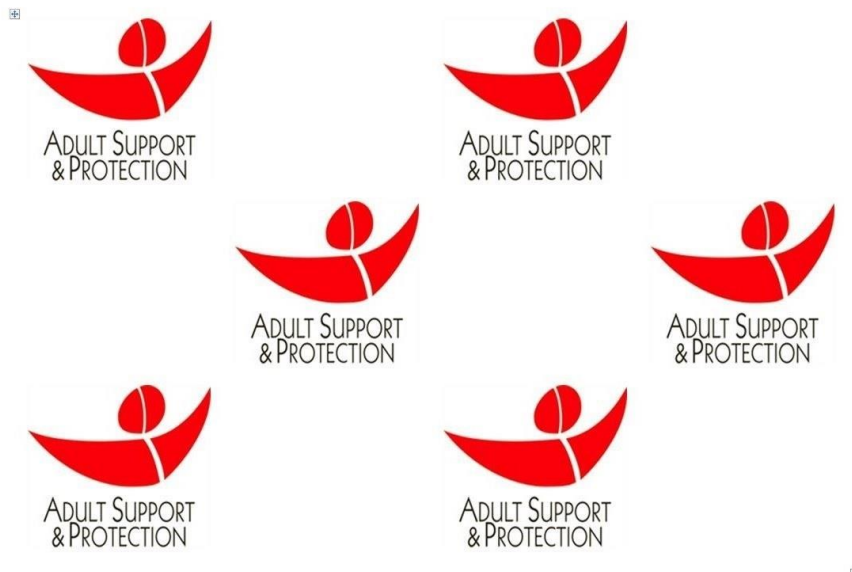


Adult Protection Newsletter (8)



Adult Protection Training



Dates for July & Aug for Level 1 and Level 2 are now available to book via Turas - [Turas | My Turas | Home \(nhs.scot\)](#)

Level 1 Training

Please note this training is intended for the following staff groups – Please ensure you are booking the correct training course:

- NHS Band 1-3
- Highland council Grade 1-4 or equivalent for other organisations

Job roles may include for example - Social Care Assistants, Healthcare Assistants, Social Care Workers, Domestic Staff in hospitals / care facilities, Care at Home Workers, Emergency Services workers

If you are NHS Band 4+ you are NOT required to book a level 1 course prior to attending Level 2 training

Level 2 Training

Please note this training is intended for the following staff groups – Please ensure you are booking the correct training course:

- NHS Band 4+
- Highland Council Grade 5 + or equivalent for other organisations

Job roles may include for example - Nursing or Midwifery Staff: OTs, Physiotherapists, or other Allied Health Professionals; Managers, Team Leaders or “Senior” roles; Social Workers or Social Work Assistants; GPs, Dentists or other Medical professionals; Advocacy worker; Fire Service (role dependent)

If your job is within the criteria above, you are **NOT** required to complete the trainer led level 1 course before attending, please complete the NES Adult support and protection : practice level 1 [informed] E-Module

Level 3 - Council Officer/Nominated Officer - Dates for July, Sept & Nov

This level is for the following groups: Council Officers (or social workers with 1 year of practice experience looking to undertake CO role), Nominated Officers (or those wishing to undertake NO role as outlined in interagency procedures).

If you or any of your team require the specialist Council Officer/Nominated Officer Training please email nshighland.asptraining@nhs.scot to book a slot. (Slots for this training are ADMIN ONLY)

Please ensure you check the training pathway and book the appropriate course for your grade, you will find the pathway here - [asp-training-pathway-final.pdf \(scot.nhs.uk\)](#)

Please be mindful if you have a space on training and can not make it please let us know at the earliest time to allow us to allocate the space to someone else.

If you require further information please email us nshighland.asptraining@nhs.scot

Inspection Report of Adult Support and Protection within the Highland Partnership.



The Care Inspectorate, alongside its partners in Healthcare Improvement Scotland and His Majesty's Inspectorate of Constabulary in Scotland, has published its Inspection Report of Adult Support and Protection within the Highland Partnership.

Joint Inspections aim to provide national assurance about individual local partnership areas' effective operations of adult support and protection key processes, and leadership for adult support and protection.

Garry Coutts, Independent Chair of the Highland Adult Protection Committee, said: *"We are pleased that the inspection report has concluded that there are effective adult support and protection practices across the Highland Partnership.*

"The report highlights our practice was person-centred, and there have been clear improvements from the previous inspection.

"We are aware of the improvement areas identified in the report and we are working to develop a plan to address these.

"I would really like to thank our teams across social work and social care, health and the police who have delivered improvements to Adult Protection in Highland. This has been achieved at a particularly challenging time when they have also been dealing with the impact of COVID-19 and significant pressures on their budgets.

"As independent chair, I believe people in Highland should take considerable comfort from this report as well as the commitment the whole partnership is making to achieving further improvements."

Click the link below to view the report:

[Joint inspection of adult support protection in the Highland partnership \(careinspectorate.com\)](https://www.careinspectorate.com/joint-inspection-of-adult-support-protection-in-the-highland-partnership)

Multi - Agency Development Sessions for Adult Protection



We plan to hold sessions quarterly initially, our first session will be looking at the recent published learning reviews in Highland, you will have the opportunity to hear from the professional reviewers and ask any questions that you may have for them.

Our 2nd Development session will hopefully be with Missing People Scotland, you will be able to hear from Missing People Scotland, the work they do, and have an opportunity to ask questions and also have some case discussions if suitable

More information will be disseminated when these have been finalised

DWP - Supporting the move to Universal Credits - Practitioners Guide



This information pack has been designed to aid organisations supporting households which are required to move to Universal Credit from legacy benefits, as part of Managed Migration, also called 'Move to UC'.

[3rd Party guide to supporting those moving to UC vApril FINAL.pdf](#)

If you are unable to open this we will also attach it onto the email

SOHTIS: Supporting women to navigate motherhood after sexual exploitation



Motherhood is a spectrum of experiences – from the prospect of having children, to pregnancy, life after giving birth and childcare. We wanted to find out more about how women involved in selling or exchanging sex navigate pregnancy and what supports exist or not.

Linzee, Project Worker at SOHTIS (Survivors of Human Trafficking in Scotland) who shared the experiences of women who have been trafficked into the UK for sexual exploitation. In this interview, Linzee shares the daily barriers challenges by migrant women who have been exploited into the 'sex industry' and who are navigating pregnancy. We also reflect on the societal pressures that are placed on mothers in general and specifically on women who have been exploited, and the service responses that can make a difference.

Read More Here - [MOTHERHOOD WORKER'S PERSPECTIVE - CSE AWARE](#)

Section 10 - Request for information template letter



When the National Section 10 request letter was originally agreed, it went out with a caveat attached - to remind folk not to include it in documents that would be published in a public forum. If these forms were accessed by members of the public, this could enable scammers and could undermine the work with Financial Institutions etc.

With that in mind and following national advice and in agreement with colleagues from Trading Standards, in order to reduce the risk identified below, this template has been removed from our webpage due to these being accessible by the public.

Social Work Team Managers should have a copy of the template - If you haven't received one for your team please get in touch nhsh.hapcadmin@nhs.scot

Appropriate Adult Role



What is an Appropriate Adult?

Appropriate Adults support people to understand what is happening, and to be understood, during police investigations. They provide support to:

- people aged 16 years and over

with

- communication support needs due to mental health challenges, learning disability, personality disorder and/or other factors including brain injury, cognitive impairment and neurodiversity such as autism and ADHD.

People can be victims, witnesses, a suspect and/or an accused in an investigation.

Would you be interested in becoming an Appropriate Adult in Highland?

You can apply for a bank post as an appropriate adult here - [NHS Scotland | Jobs | Search here for your perfect career - Job Information | Apply for Integrated Staff Bank - Internal Registration](#) - **please note this job is open to all that work in Health, Social Work & Social Care staff working in the NHS (Internal Post Only)**

Highland Council Trading Standards - Call Blocking



Each year, a significant number of Highland residents fall victim to criminals using deceptive tactics to steal personal and financial data. Among the most prevalent methods used is cold calling, where criminals impersonate legitimate agencies, businesses and financial organisations.

Highland Council Trading Standards participates in a call blocking project for adults at risk in Highland. The project involves installing a simple device that can work with the existing phone. It dials into a central panel on a weekly basis to keep itself updated with known scam telephone numbers and these are automatically blocked. Friends and family and important numbers can be added to a trusted caller list allowing these calls to get through immediately. There are different levels of protection depending on the vulnerability of the person receiving the calls. It is estimated that the use of these devices has prevented £794,007 being taken by deception from Highland residents.

These devices can be supplied and fitted free of charge by Highland Council Trading Standards on a permanent loan basis, to be returned when no longer needed. Since 2017, Highland Council Trading Standards have installed more than 200 call blockers to protect adults at risk from nuisance and scam phone calls. So far these have blocked 92,499 nuisance and scam calls, at a success rate of 99%, and trueCall* estimate that the blockers being installed have prevented 149 scams. This provides peace of mind for adults at risk who will be effectively shielded from scam calls.

If you have a relative, neighbour or client living in Highland who could benefit from this safeguarding measure, please contact Highland Council Trading Standards at trading.standards@highland.gov.uk.

*trueCall is the call blocking technology provider Highland Council Trading Standards uses

Scottish National Missing Persons Framework Project

Scottish National Missing Persons Framework Project

missing people

Registered charity in England and Wales (1009438) and in Scotland (SC047418)

Missing and Trauma-Informed Practice Webinar

Please join us for this **FREE** online webinar for professionals in Scotland supporting missing people and their loved ones.

Webinar Learning Outcomes

- The impact of trauma, its effects and how it's linked to missing.
- How to best support individuals affected by trauma who have been or at risk of going missing
- Understanding the harms and risks associated with going missing
- Where professionals can find support about vicarious trauma

This webinar will offer a space for professionals in Scotland to share challenges and good practice around supporting trauma affected people who go missing.

Tuesday 23rd July 10am - 12.30pm
To register, please email emily.stewart@missingpeople.org.uk

For more information on Missing People and the National Missing Persons Framework, please visit our website www.missingpeople.org.uk



POLICE SCOTLAND
Working towards zero
POILEAS ALBA



Webinar facilitator
Emily Stewart

Emily is a National Coordinator for Scotland at Missing People. She has supported survivors of violence for a number of years. She has developed and delivered Trauma Informed Practice Training for local authority, NHS Scotland, Police Scotland and education staff.

Safety strategies for women who sell or exchange sex - Training/Info

Thur 27 June - 9.30am to 1pm The issues of risk, harm and safety are integral to the lives of women selling and exchanging sex. To explore these risks in more depth and consider safety strategies that women might use in relation to their involvement in different aspects of the 'sex industry', we are offering an online training session for frontline practitioners.* Important: places are limited. Only those who secure a place will receive an email confirmation [Express your interest here](#)

In 2018, three women in England took a case to the High Court to challenge the requirement to disclose convictions for street prostitution to potential employers. In this interview, you will hear from Julie Swede, a survivor of prostitution, activist and long-standing supporter of women with experience of street prostitution. Julie was one of the three women who bravely took on this case.

[Listen to the interview here.](#)

This report gives an insight into the multiple barriers faced by both women accessing services as well as service providers. It makes it clear that service providers want to be part of conversations regarding CSE and reduce associated harms, but oftentimes they don't know how to do it

[Click here to read the report.](#)

Safe and Together Core training - Lochaber

Dates of the **Safe and Together Core training** for the **Lochaber** area.

Dates:

Tuesday 24th September 2024 1000 to 1600

Wednesday 25th September 2024 1000 to 1600

Tuesday 1st October 2024 1000 to 1600

Wednesday 2nd October 2024 1000 to 1600

Please arrive from 0930 for a prompt start at 1000. Coffee will be available on arrival.

Venue:

The **Fort William NWH UHI Campus**

Lunch will be provided on all four days (*please advise at time of booking if you have any special dietary needs*)

This is a four day programme and attendance is required at all four days.

Who should attend:

Practitioners who lead or contribute to the assessment and planning processes for children, young people and families affected by domestic and those working directly with adult survivors of domestic abuse, children and young people affected by or living in households where domestic abuse is an issue and perpetrators of domestic abuse.

What the training will cover

Identifying the impact of domestic abuse on children and family; fact based assessment of perpetrator patterns of behaviour; partnering with adult survivors; intervening with perpetrators; the intersection of domestic abuse with issues such as mental health and substance use.

Places on this programme are limited and priority will be given to practitioners who meet the above criteria.

If you would like more information about this or other Safe and Together programmes please contact: mike.mawby@highland.gov.uk

If you would like to reserve a place on this programme please contact: mary.cameron@highland.gov.uk

MARAC online referrals

You may be aware that MARAC online referrals were approved by the local MARAC Delivery Group last year. We're now in the final stage of our phased roll-out after success with earlier phases.

All MARAC referrers across the Highlands and Islands should now complete the following online MARAC referral: https://app.oasiscloud.co.uk/OASISDA/Core/Public/Referral/marac_web_referral.aspx?apikey=a3a3b740-baff-46b8-a841-09347b48c8bd

If you require further information or have any questions please email - karen.peteranna@nhs.scot

Additional Info/Links/Websites

[Advocacy Highland - Easy Read ASP Doc for Adults](#)

[ALISS - A local Information System for Scotland](#)

[Caithness & Sutherland Women's Aid Newsletter](#)

[Self Harm Network Scotland \(Penumbra\)](#)

Contact Us



Molly Gilbert Principal Officer: Adult Protection molly.gilbert@nhs.scot

Eilidh Smith: Adult Protection Training Officer eilidh.smith7@nhs.scot

Training Inbox: nhshighland.asptraining@nhs.scot

Adult Protection Inbox: nhsh.hapcadmin@nhs.scot

ASP Website: [Adult support and protection | NHS Highland \(scot.nhs.uk\)](https://www.nhs.uk/highland/adult-support-and-protection)

ASP Professionals Website [Adult protection | NHS Highland \(scot.nhs.uk\)](https://www.nhs.uk/highland/adult-protection)

Adult Protection Training Website [ASP training | NHS Highland \(scot.nhs.uk\)](https://www.nhs.uk/highland/asp-training)