



Adult Protection Newsletter

ASP Training



Training dates for January & February are now live on TURAS

Important Info - We now request that you complete a booking form for level 1 & 2, Please see Turas for suitable dates, complete the form and send it to nhshighland.asptraining@nhs.scot

You can find the booking form here [training-booking-form-highland-asp.docx \(live.com\)](https://www.highland.nhs.uk/training-booking-form-highland-asp.docx)

Level 1 Training

Please note this training is intended for the following staff groups – Please ensure you are booking the correct training course:

- NHS Band 1-3
- Highland council Grade 1-4 or equivalent for other organisations

Job roles may include for example - Social Care Assistants, Healthcare Assistants, Social Care Workers, Domestic Staff in hospitals / care facilities, Care at Home Workers, Emergency Services workers

If you are NHS Band 4+ you are NOT required to book a level 1 course prior to attending Level 2 training

Level 2 Training

Please note this training is intended for the following staff groups – Please ensure you are booking the correct training course:

- NHS Band 4+ Patient Facing
- Highland Council Grade 5 + or equivalent for other organisations

Job roles may include for example - Nursing or Midwifery Staff; OTs; Physiotherapists or other Allied Health Professionals; Managers, Team Leaders or “Senior” roles; Social Workers or Social Work Assistants; GPs, Dentists or other Medical professionals; Advocacy workers; Fire Service (role dependent).

If your job is within the criteria above, you are **NOT** required to complete the trainer led level 1 course before attending, please complete the NES Adult support and protection : practice level 1 [informed] E-Module (on TURAS).

Level 3 - Training

Council Officer/Nominated Officer - Dates will soon be available for 2025 on Turas - This level is for the following groups: Council Officers (or social workers with 1 year of practice experience looking to undertake CO role), Nominated Officers (or those wishing to undertake NO role as outlined in interagency procedures).

Crossing the Acts Training - We are hoping to have our 1st session in March 2025 with a few sessions planned for the remainder of the year. This session will be delivered by ASP, AWI and MH team members

Investigative Interviewing - We are working on getting this training ready for deliver, please keep an eye in the newsletter for updates.

If you or any of your team require the specialist Council Officer/Nominated Officer Training please email nhshighland.asptraining@nhs.scot to book a slot. (Slots for this training are ADMIN ONLY)

If you require further information please email us nhshighland.asptraining@nhs.scot

Please ensure you check the training pathway and book the appropriate course for your grade, you will find the pathway here - [asp-training-pathway-final.pdf \(scot.nhs.uk\)](#)

Please be mindful if you have a space on training and can not make it please let us know at the earliest time to allow us to allocate the space to someone else.

Adult Protection Day 2025



****DATE FOR YOUR DIARIES****

Adult Protection Day is the 20th Feb 2025 - this years focus is around financial harm (in Older Adults)

With that in mind we are planning to have a drop in session (Venue & Time TBC) where we will have some guest speakers & stalls from services who support adults who may have

experienced financial harm or could be vulnerable - We hope you will come and join us, to chat, mingle and find out more information about ASP. Poster will be developed and if you could share this with colleagues, family members and anyone who may like to come along we would really appreciate it.

Adult Protection Development Sessions 2025



Our Multi Agency Development Sessions are designed for **anyone** with a interest in the subject the ability to join - all we ask is that you have a Turas account so we can keep record who has attended each session (this is also helpful for your own Continual Personal Development records)

Please share the Development Sessions with anyone with your own agencies who may wish to attend. If you would like further information please contact us at - nhshighland.asptraining@nhs.scot

Dates for diaries (2025)

OPG, Fiona Brown - Public Guardian - 21st Jan 1pm - 3pm - Live on Turas

Scottish Drug Forum (limited spaces) - TBC (March)

County Lines & Cuckooing - TBC

Professional ASP Panel - Case Study Discussion - TBC

All dates will be on Turas, to book your spot please email - nhshighland.asptraining@nhs.scot Please note there will be a cut of date for each session, normally approx. 3 days prior to the date of the session to allow us to send the link to everyone. Please book your slot as soon as possible to avoid disappointment.

Adults with Incapacity updates

November 2024

NES & MWC - AWI Project Update - NES & MWC have secured funding to continue the AWI learning and development project that commenced in 2022 and included AWI Masterclasses, webinars, e-learning modules and updated information. This is all accessible via [TURAS Learn - AWI](#) The bulletin can be accessed here: [AWI Project Bulletin 1 July 2024 | Turas | Learn \(nhs.scot\)](#)

15th November - **Alzheimer Scotland hosted a Carers Support Information session** at the Mackenzie Centre in Inverness. This was supported by Connecting Carers, Mackenzie Centre staff and NHH Adult Protection team, represented by Michelle Keir, Carers Service Development Officer and Catriona Grant, Principal Officer for AWI. This was a successful afternoon where carers were able to share their views, discuss difficulties and be signposted for additional support and advice.

21st November - **National Carers Rights Day** - brought carers organisations from across the UK together to help carers in their local communities find out how to access help and support they are entitled to.

21st November - **National POA day** - NHH promoted the National POA campaign on social media, encouraging people to 'start the conversation about making a POA.' see: www.mypowerofattorney.org.uk

AWI Training - An outline of an AWI training programme for health, social care and social work staff has been drafted with the aim of this being consolidated and introduced in 2025. The training programme comes under the umbrella of Adult Protection and aims to follow the same framework.

Mental Welfare News/Updates

The Mental Welfare Commission recently undertook an announced visit to the CMHT and New Craigs Hospital. Please find a link to the report - [Local Visit Report \(mwcscot.org.uk\)](http://mwcscot.org.uk)

In addition, [AWI Monitoring Report 2023-24 \(mwcscot.org.uk\)](https://mwcscot.org.uk) was recently published. Highland has the 4th highest rate of new and renewed Guardianship orders in Scotland. It evidences how AWI interventions are broken down between different client groups and the differences between LA areas.

December 2024 - upcoming!

Fri 6th December - 5 Nations Adult Safeguarding Series

'Coercive and Controlling Behaviour'

Friday - December 6th - 10.30-12.30

- expert perspectives on the role of coercive and controlling behaviour in relationships between adult children and older parents.
- sign up to the mailing list to receive joining link

For more about past seminars and upcoming events

see <https://safeguardingireland.org/5nations/>

Contact:

Catriona Grant - Principal Officer AWI

Email: catriona.grant1@nhs.scot

AWI staff information: [AWI Intranet](#)

TURAS LEARN: [AWI for Health, Social Work and Social Care | Turas | Learn \(nhs.scot\)](#)

AWI Updates & Documents

AWI Practice - a focus of work has included development sessions with newly qualified social workers, social work assistant practitioners, visit to a social work team and a joint learning session with G.Ps. Alongside this, new and updated information has been circulated to support staff in their practice.

[MWC - Right to Treat? March 2024 \(Update\)](#)

[MWC - Carers, Consent and Confidentiality - April 24 \(updated\)](#)

[MWC - Consent to Treatment July 2024 \(Updated\)](#)

[When and how to recall a welfare guardianship order](#)

[Cease and vary - Sept 2024](#)

[good practice in relation to consent to treatment for mental disorder.](#)

Forced Marriage Statutory Guidance



Forced Marriage

Forced marriage is when you face pressure to marry. This can be physical pressure such as threats, physical or sexual violence. It can also be emotional and psychological pressure. For example made to feel like you're bringing shame on your family.

You have the right to choose:

- who you marry
- when you marry
- if you marry at all

Forced marriage is different from an arranged marriage – where families take a leading role in choosing a partner for their son or daughter and both parties give their full and free consent.

Men, women and children of all ages and backgrounds can be victims of forced marriage.

Whatever the situation, if anyone uses emotional or physical pressure to force you into a marriage or a civil partnership without your consent, this is an abuse of your human rights and [against the law](#).

Forcing someone into marriage is a criminal offence in Scotland. This includes:

- taking someone abroad to force them to marry (whether or not the forced marriage takes place)
- marrying someone who lacks the mental capacity to consent to the marriage (whether they're pressured to or not)

Police Scotland take forced marriage seriously. However, civil protection through a Forced Marriage Protection Order is also an option.

New statutory guidance released on 4th Oct 2024 describes the responsibilities of chief executives, directors and senior managers in agencies that handle cases of forced marriage.

Supporting documents include forced marriage public awareness posters and factsheets and a list of organisations who can support. [Forced Marriage Statutory Guidance - gov.scot \(www.gov.scot\)](https://www.gov.scot)

Missing People Tools



The Philomena Protocol is an information gathering tool to assist the police to find a young person, who is been reported missing from a care setting as quickly as possible. Please fill in these sections and keep the form in a safe place where it can be easily located if the person it refers to goes missing. If you are concerned about the whereabouts of the young person then you must contact the police on 999. Please tell the call handler you have a Philomena Protocol Form. This form is designed to be completed by a carer / care staff. [philomena-protocol-form.docx \(live.com\)](#)

Since 2017 the **Herbert Protocol** has been used many times to help police and other agencies quickly and safely locate missing people who have dementia. The scheme is being rolled out nationwide from 21 September, 2021.

Families of a person with the condition are asked to download the Herbert Protocol form and provide information such as places of importance to them, often visited places, health issues and places they have been found in the past if reported missing. Ownership and responsibility for updating the form remains with the family.

Following its introduction in Scotland, the Hebert Protocol has been used many times to trace missing people with dementia and return them home. It is another example of how

emergency and care services are working together to keep those with dementia safe.
[herbert-protocol-missing-person-form.docx \(live.com\)](https://www.live.com/berbert-protocol-missing-person-form.docx)

Leading Chronology Improvement



This tool is designed to help leaders to improve chronology practice. ‘Leader’ in this context means someone, regardless of positional authority, who wants to improve chronology practice. Leaders include practitioners, those in learning and development and training roles, team leaders and managers at all levels. This is in recognition that making change that sticks takes people from different parts of the system sharing clear goals and working together. The tool was developed based on research into chronology practice in Adult Support and Protection (Iriss, 2023), with key insights from this work incorporated throughout. Feedback from members of the National Implementation Subgroup for Chronologies as well as key stakeholders across the Scottish Government has been instrumental in creating this tool.

[Leading chronology improvement | Iriss](#)

Scam alert: parcel delivery scams



The scam

Trading Standards are warning residents to be alert to parcel delivery scam texts and emails circulating, as criminals attempt to steal personal and payment details.

The fake messages may say that your parcel is delayed due to an incomplete address, or it needs a small payment to be delivered.

The messages contain links which lead to malicious websites or apps containing spyware, designed to steal your personal and payment details.

Several of these scam messages claim to be from reputable delivery companies but are sent from random (likely spoofed) mobile numbers.

There can sometimes be another step to the scam. You may be contacted after the initial fraud has taken place to encourage you to move money into a scammer's account for 'safety'.

How to avoid a parcel delivery scam

Legitimate parcel delivery services will never contact you unexpectedly to ask for personal or payment details.

If you receive an unexpected text or email about a parcel delivery, don't click on any links or follow any instructions to download an app to your phone.

If you are expecting a parcel, track the delivery on the company's official website or app rather than using links or contact details provided in an unexpected message.

How to report a parcel delivery scam

Residents are encouraged to report scams to Trading Standards on 01463 644570 or trading.standards@highland.gov.uk or to Police Scotland on 101. Scam texts can also be forwarded for free, to 7726. If the scam has arrived in your inbox, you can report it by emailing a screenshot to report@phishing.gov.uk

If you have been the victim of a scam, you should contact your bank immediately and report the incident to Police. If a scam causes you to feel threatened or unsafe, contact Police on 101 or 999 in an emergency. Free and confidential advice can also be obtained from Advice Direct Scotland on 0808 164 6000.

Vigilantism in a Rural Setting - 10 December Lunchtime Webinar



Vigilantism in a Rural Setting - 10 December Lunchtime Webinar

Did you know that an estimated one in three men and one in 10 women have a criminal record in Scotland? Or that 2023 saw a significant rise in the public targeting of individuals perceived to be involved in the criminal justice system and vigilantism? What does this mean for those living with a criminal conviction, and social work practitioners?

This webinar will explore what this means for those with a criminal conviction, and for social work practitioners, particularly those living and working in a rural area.

Speakers

Dumfries and Galloway MAPPA Coordinator, Lindsay Temlett, will discuss the impact on individuals and services, providing examples of actions taken to try and reduce the number of outings and decrease the stigma that individuals face.

Eppie Sprung, founder and Chief Executive of [Next Chapter Scotland](#) – an organisation set up to support people with criminal convictions and their loved ones - will draw on her own experiences of living with a criminal record and how to navigate stigma, discrimination and vigilantism.

This webinar is one in a series of Rural Social Work Forum lunchtime webinars. To book: <https://www.eventbrite.co.uk/e/vigilantism-in-a-rural-setting-tickets-1075605909229?aff=oddtcreator>

No Room for Racism in Social Work



Have you experienced or witnessed a colleague experience racism? Do you want to do your part in fighting racism in your workplace?

Help us at Iriss and the Anti-Racism Oversight Group for Social Work improve your and your colleagues experience in social work. To ensure future policy and training developments, as well as support structures within social work, we would like to hear from you about what you have seen, heard of or experienced.

The survey comes along the [Statement of Intent](#) from the Scottish Government on anti-racism. We are aware that racism in social work is a prevalent issue, but there is currently little data to show the full extent of it to help us inform decision-making, training and other action. Because of this, the survey will be used to capture the current level of awareness and challenges around racism, but also to monitor the change that we have achieved every two years.

We would like to thank everyone who has filled in the survey so far. Due to the interest in the survey, we have decided to keep the survey open until the 13th of December. Please feel free to share this with anyone you think might be interested who is working in social work at any stage of their career. You can find the survey here: www.iriss.org.uk/racismsurvey

Additional Info/Links

[25th November to 10th December. The 16 Days of Activism against Gender-Based Violence is an annual international campaign that kicks off on 25 November, the International Day for the Elimination of Violence against Women, and runs until 10 December, Human Rights Day.](#)

[Ageing and frailty standards - Health Improvement Scotland](#)

[The Equally Safe Delivery Plan](#)

[Book - Adult Protection and the Law in Scotland Authors: Nicola Smith and Nairn R Young](#)

[Adult Support and Protection and the Convention of Rights for Persons with Disabilities](#)

[Prevent Suicide - Highland App](#)

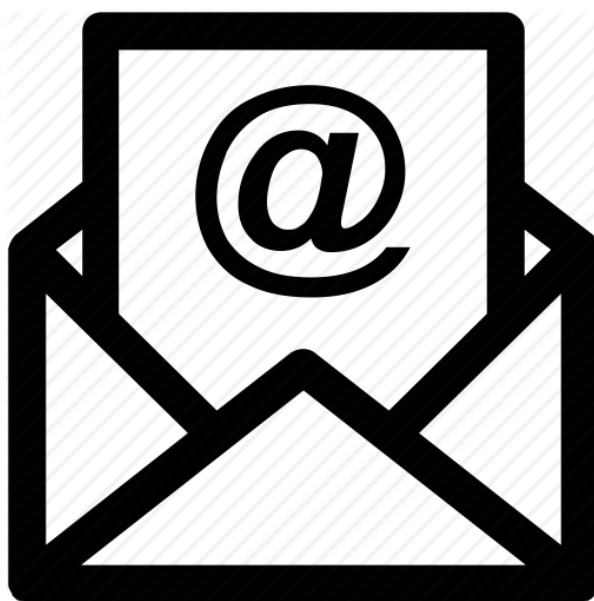
[County Lines & Cuckooing Info](#)

[Trading Standards](#)

[Hourglass - Protecting Older Adults](#)

[Highland Drug & Alcohol Partnership](#)

Our Contact Details



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ASP Website: [Adult support and protection | NHS Highland \(scot.nhs.uk\)](https://www.scot.nhs.uk/adult-support-and-protection)

ASP Professionals Website [Adult protection | NHS Highland \(scot.nhs.uk\)](https://www.scot.nhs.uk/adult-protection)

Adult Protection Training Website [ASP training | NHS Highland \(scot.nhs.uk\)](https://www.scot.nhs.uk/asp-training)

Festive Wishes



As this will be our last newsletter for 2024, remember the winter months can be some of the hardest times for people , ***if you see something say something!*** Please familiarise yourself with how to report a concern if you have one, remember our ASP responsibilities don't end when we finish our shift. Keep an eye out for vulnerable members of our communities.

We would like to take this opportunity to wish you all a Very Merry Christmas and a Happy & Healthy New Year.

Looking forward to a busy & productive 2025 !