

## Question 5

### **Implementing strategy and working with Communities**

**What resources and plans do NHS Highland have to meet your strategic commitment to work with communities to co-commission and co-produce services?**

NHS Highland's Engagement Framework is available online:

<https://www.nhshighland.scot.nhs.uk/media/42cfxny/nhs-highland-engagement-framework-2021-2025.pdf> and we have an Engagement Manager who works to upskill, advise and embed best practice so that services can engage as locally as possible. We have also recently invested in an online engagement package which will both host digital engagement opportunities and act as a place to record and evidence all non-digital engagement.

NHS Highland works alongside our community planning partners to provide opportunities to engage local communities in discussions about what is important to them through regular local Community Partnership meetings and events such as Community Network events in Highland and Living Well networks in Argyll and Bute.

NHS Highland provides resources to support local engagement opportunities, development of locality plans that are co-produced with local community groups and commissioning of local community-based programmes and services through locally and nationally funded programmes such as adult mental health and wellbeing, whole family wellbeing and drugs and alcohol.

We have been involved in a recent review of the Highland Outcome Improvement Plan – the Community Plan for Highland. One of the new priorities within the multiagency plan is to develop a shared approach to commissioning goods and services across public sector organisations. NHS Highland has committed to supporting this partnership work to develop new and improved ways of commissioning services, including how we co-commission and co-produce services.

Sitting alongside the Community Partnerships, we have set up local District Partnership Groups that focus on adult health and social care support and services. These partnerships seek to work with communities to identify priorities for adult health and social care, work with community based and community led services that support people with their health and wellbeing and where possible plan and develop locally based services.

The Argyll and Bute joint strategic commissioning strategy outlines the commissioning intentions for the Health and Social Care partnership and includes a commitment to co-production as a model of commissioning. The strategy outlines our intentions to work with local communities to set a vision, support building capacity with local services and support and commission local services wherever possible. [Joint Strategic Commissioning Strategy 2022-2025 | NHS Highland \(scot.nhs.uk\)](#)

Argyll and Butes Living Well Strategy and Community Assets work also demonstrates our strategic commitment to work in a co-productive way and we have been training our staff on this over the past two years. [Living Well Strategy – Living Well \(ablivingwell.org\)](https://ablivingwell.org)

The Health and Social Care Partnership's Engagement Framework is based on the national guidance Planning with People and this sets out how we will work with communities - [Public engagement | NHS Highland \(scot.nhs.uk\)](https://www.scot.nhs.uk/public-engagement)

### **Argyll and Bute Health and Social Care Partnership**

The Health and Social Care Partnership is committed to co-commissioning and co-designing services, it is one of our strategic objectives. We are currently renewing our Joint Strategic Plan and commissioning intentions/priorities for 2025 to 2030.

The current plan (2022 to 2025) and commissioning priorities were informed by extensive public engagement.

For the new plan, we will again engage with the public, staff and third sector organisations and this feedback will shape our new strategic objectives and commissioning plans.

Our annual public engagement plans highlight our track record of engaging with communities around specific proposals for service change and the co-production/commissioning of services.